

# THE KPI INSTITUTE



## SE Asia Educational Programs Calendar 2015



## Certified Training Courses



### Certified Strategy and Business Planning Professional

This course will help improve organizational strategic planning by using strategic tools. Participants will learn how to develop a strategic plan through practical applications, all leading to a better understanding of the elements involved in designing a strategy and, thus, to smarter and quicker strategic decisions.



### Certified KPI Professional and Practitioner

This is a unique global certification program, which focuses on the theoretical and practical part of establishing, monitoring and documenting Key Performance Indicators. This body of knowledge embeds 10 years of research in the field of Key Performance Indicators and relies on best practices applicable in the real business environment.



### Certified Performance Improvement Professional

This course offers insights and best practices for improving performance in different scenarios, from data analysis and reporting, decision making and initiative management, to building a performance culture. Through a combination of theoretical understanding and practical experience, the program provides a sound architecture, with relevant tools, processes and techniques.



### Certified Employee Performance Management Professional

Attendees will gain exposure to best practices and key concepts in the field of performance management and will learn how to establish and use criteria for performance evaluations, from implementation to improvement and maintenance of the company's employee performance management system.



### Certified Personal Performance Professional

The two-day interactive program will help you understand personal performance, by explaining the benefits and clarifying the process of measuring it. It focuses on identifying ways to boost your performance outside working hours, from physical activity to healthcare and family life, from leisure to career planning and knowledge improvements.



# Certified Training Courses

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## Certified Data Visualization Professional

An exclusive framework that provides insights on how to effectively communicate visually and represent data. The need for a rigorous approach to creating visual representations of vast information, techniques of standardization and tailored data visualization tools are some of the main topics addressed in the course that will lead to smarter and quicker strategic decisions.



## Certified Data Analysis Professional

Participants will understand through practical learning how to effectively collect, analyze and interpret data that will improve the process of decision making, by enabling managers/ analysts to draw insights from both quantitative and qualitative data, based on historical statistics and trend analysis.



## Certified Benchmarking Professional

Benchmarking methodological uniqueness is represented by the identification of those processes that lead to a superior performance, followed by the analysis of the facts behind that success. Hence, it offers the opportunity to compare an organization's performance against industry competitors, noting strengths, weaknesses, and different ways of executing projects.



## Certified Supply Chain Performance Professional

Improving the management of actual performance by enabling the identification of performance gaps and implementing action agreements with suppliers will improve participants' skills in managing supplier performance and will help them develop a strategic approach to procurement performance.



## Certified Customer Service Performance Professional

This course is unique due to the introduction of the performance measurement dimension. Participants will not only understand the importance and implementation phases for the Customer Service Excellence standards, but they will be given the necessary tools to implement it internally and measure its impact externally.



## Scheduled Courses 2015 in SE Asia

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## Courses by Date

Date	Course	City
15 - 17 Apr	Certified KPI Professional	KL
22 - 24 Apr	Certified Data Visualization Professional	KL
27 - 29 Apr	Certified Data Analysis Professional	KL
6 - 8 May	Certified Supply Chain Performance Professional	KL
6 - 8 May	Certified Customer Service Performance Professional	KL
11 - 13 May	Certified Employee Performance Management Professional	KL
13 - 15 May	Certified KPI Professional	Jakarta
20 - 22 May	Certified Benchmarking Professional	KL
20 - 22 May	Certified Personal Performance Professional	KL
25 - 27 May	Certified Performance Improvement Professional	KL
8 - 12 June	Certified Strategy and Business Planning Professional	KL
15 - 17 June	Certified KPI Professional	Singapore
15 - 17 June	Certified Performance Improvement Professional	Singapore
6 - 8 July	Certified KPI Professional	Bangkok
17 - 21 Aug	Certified KPI Professional and Practitioner	KL
24 - 26 Aug	Certified Performance Improvement Professional	KL
31 Aug - 4 Sep	Certified Strategy and Business Planning Professional	Singapore
7 - 11 Sep	Certified Strategy and Business Planning Professional	KL
30 Sep - 2 Oct	Certified Data Visualization Professional	KL
5 - 7 Oct	Certified Data Analysis Professional	KL
28 - 30 Oct	Certified Supply Chain Performance Professional	KL
28 - 30 Oct	Certified Customer Service Performance Professional	KL
11 - 13 Nov	Certified Benchmarking Professional	KL
11 - 13 Nov	Certified Personal Performance Professional	KL
11 - 13 Nov	Certified Employee Performance Management Professional	Singapore
18 - 20 Nov	Certified Benchmarking Professional	Singapore
18 - 20 Nov	Certified KPI Professional	Singapore
23 - 25 Nov	Certified Personal Performance Professional	Singapore
25 - 27 Nov	Certified Employee Performance Management Professional	KL
2 - 4 Dec	Certified Data Visualization Professional	Singapore
7 - 9 Dec	Certified KPI Professional	KL
7 - 9 Dec	Certified Data Analysis Professional	Singapore

## Courses by Topic

Course	City	Date
Certified Strategy and Business Planning Professional	KL	8 - 12 June
	Singapore	31 Aug - 4 Sep
	KL	7 - 11 Sep
Certified KPI Professional	KL	15 - 17 Apr
	Jakarta	13 - 15 May
	Singapore	15 - 17 June
	Bangkok	6 - 8 July
	KL	17 - 21 Aug
	Singapore	18 - 20 Nov
	KL	7 - 9 Dec
Certified KPI Professional and Practitioner	KL	25 - 27 May
Certified Performance Improvement Professional	Singapore	15 - 17 June
	KL	24 - 26 Aug
Certified Employee Performance Management Professional	KL	11 - 13 May
	Singapore	11 - 13 Nov
	KL	25 - 27 Nov
Certified Data Visualization Professional	KL	22 - 24 Apr
	KL	30 Sep - 2 Oct
	Singapore	2 - 4 Dec
Certified Data Analysis Professional	KL	27 - 29 Apr
	KL	5 - 7 Oct
	Singapore	7 - 9 Dec
Certified Benchmarking Professional	KL	20 - 22 May
	KL	11 - 13 Nov
	Singapore	18 - 20 Nov
Certified Supply Chain Performance Professional	KL	6 - 8 May
	KL	28 - 30 Oct
Certified Personal Performance Professional	KL	20 - 22 May
	KL	11 - 13 Nov
	Singapore	23 - 25 Nov
Certified Customer Service Performance Professional	KL	6 - 8 May
	KL	28 - 30 Oct



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